



THAT'S the Important Question

Your feedback is the one true yardstick by which we can measure our services. With this in mind, we'd like to know if we're hot or not, or somewhere in-between. The best judge of this will be your answer to one very important question, which you will find on the next page.

Thank you for taking the time to assist us in ensuring that we meet and exceed your expectations.

We continue to strive towards service excellence - please feel free to share your suggestions

(Please e-mail or post completed document)



Cape-Able
**CONSUMABLE
 DISTRIBUTORS**

TEL: 021-591-1459
 FAX: 021-591-1489

WOULD YOU RECOMMEND US

Most Definitely

Definitely Not

10	9	8	7	6	5	4	3	2	1	0
YOU'RE HOT			WARM			COLD				

Dear Manager

This is why I think your company is HOT / NOT:

Name: _____

E-mail: _____

Company Name: _____

Date: _____